



Frequently Ask Questions

TAGCO
ASSOCIATES, LP
TAGCO Multiple Employer Trust

TAGCO Multiple Employer Trust Plan Frequently Asked Questions (FAQ)

Question: Is it necessary for me to obtain a referral from my primary care physician to seek care from a medical specialist?

Answer: No—you may schedule an appointment directly with any medical specialist, as long as they provide services to Medicare eligible retirees.

Question: What network do I access for care?

Answer: None—there is no network; you may access care at any Medicare approved facility in the United States.

Question: Is my coverage portable and may I travel outside of the United States?

Answer: Yes—The Hartford's TAGCO MET Plan is portable and coverage is available for emergency care outside of the United States.

Question: May I keep my same providers and doctors?

Answer: Yes—you may keep your same providers and doctors, as long as they continue to provide services to Medicare eligible retirees.

Question: If I decide to not enroll in The Hartford's TAGCO MET Plan, may I enroll in it at a later date?

Answer: Yes—you may enroll in The Hartford's TAGCO MET Plan at your employer's next scheduled annual open enrollment period.

Question: If I decide to opt out of The Hartford's TAGCO MET Plan, may I elect it at a later date?

Answer: Yes—you may enroll in The Hartford's TAGCO MET Plan at your employer's next scheduled annual open enrollment period.

Question: Will I receive a new membership card?

Answer: Yes—The Hartford's administrator will send a medical ID card and a certificate of coverage to your home address.

Question: Who do I contact regarding my claims?

Answer: Please call The Hartford's claims administration at (800) 368-3653.